

DataLocker Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: MXKB1B500G5001-B, MXKB1B001T5001-B, MXKB1B002T5001-B, MXKB1B500G5001-E, MXKB1B001T5001-E, MXKB1B002T5001-E

Report Date: June 28, 2023

Product Description: Datalocker H300 Basic and Enterprise - Hardware Encrypted And Manageable USB 3.2 Gen 1 External Hard Drives

Contact Information: channel@datalocker.com

Evaluation Methods Used: Testing is based on knowledge of general product functionality

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)

Standard/Guideline	Included In Report
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes: Web: Product does not interface with the corporate website

Authoring Tool: product is not an authoring tool

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Partially Supports Software: Supports	Electronic Docs: Non-text content within the PDF manual was unlabeled and/or skipped over using text to speech. Software: All non text content has a text alternative
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Not Applicable Software: Not Applicable	Electronic Docs: Not a feature of the electronic docs Software: Not a feature of the software
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Not Applicable Software: Not Applicable	Electronic Docs: Not a feature of the electronic docs Software: Not a feature of the software
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Not Applicable Software: Not Applicable	Electronic Docs: Not a feature of the electronic docs Software: Not a feature of the software
<u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Electronic Docs: Not Applicable Software: Supports	Electronic Docs: Not a feature of the electronic docs Software: labels are used for checkboxes and other input areas

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Does Not Support Software: Does Not Support	Electronic Docs: Commands listed for entry in terminal for Linux are read as words instead of by letter using text to speech. They are not understandable. Software: The order of items presented using the keyboard to navigate and using text to speech seems random
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Supports Software: Supports	Electronic Docs: Electronic documents do not rely on sensory characteristics Software: Software does not rely on sensory characteristics
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Supports Software: Supports	Electronic Docs: Color is not used as the only visual means of conveying information Software: Color is not used as the only visual means of conveying information
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Not Applicable Software: Not Applicable	Electronic Docs: Not a feature of the electronic docs Software: Not a feature of the software
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Supports Software: Supports	Electronic Docs: All functionality of the content is operable through a keyboard interface Software: All functionality of the content is operable through a keyboard interface
2.1.2 No Keyboard Trap (Level A) Also applies to:	Electronic Docs: Supports Software: Supports	Electronic Docs: User is not trapped using a keyboard interface

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		Software: User is not trapped using a keyboard interface
<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Not Applicable Software: Supports	Electronic Docs: Not a feature of the electronic docs Software: Device time-out has an adjustable time limit
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Not Applicable Software: Not Applicable	Electronic Docs: Not a feature of the electronic docs Software: Not a feature of the software
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Not Applicable Software: Not Applicable	Electronic Docs: Not a feature of the electronic docs Software: Not a feature of the software
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Electronic Docs: Does Not Support	Electronic Docs: Users must tab through each article listed under each heading on support.datalocker.com without skipping by heading.
<u>2.4.2 Page Titled</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Supports Software: Supports	Electronic Docs: support.datalocker.com is titled as DataLocker Support Software: Pages are titled appropriately

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.3 Focus Order</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Partially Supports Software: Partially Supports	Electronic Docs: Text to speech reads PDF manual unless interrupted, then it skips around in an unreasonable manner. Support.datalocker.com works well Software: Keyboard navigation skips around, but eventually hits all parts of the page. It is consistent throughout pages
<u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Supports Software: Supports	Electronic Docs: The purpose of each link can be determined from the link text Software: The purpose of each link can be determined from the link text
<u>3.1.1 Language of Page</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Supports Software: Supports	Electronic Docs: The default human language of each Web page can be programmatically determined. Software: The default human language of each Web page can be programmatically determined and changed by the user
<u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Not Applicable Software: Partially Supports	Electronic Docs: Not a feature of the electronic docs Software: Changing the language preference using the keyboard changes the language on all the software before the drop down menu is closed or the language is officially selected.
<u>3.2.2 On Input</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Not Applicable Software: Partially Supports	Electronic Docs: Not a feature of the electronic docs Software: Changing the language preference using the keyboard changes the language on all the software before the drop down menu is closed or the language is officially selected.
<u>3.3.1 Error Identification</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Electronic Docs: Not Applicable Software: Supports	Electronic Docs: Not a feature of the electronic docs Software: Users are advised of errors via text, such as password requirements when changing a password

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Supports Software: Supports	Electronic Docs: Labels or instructions are provided when content requires user input (search bar) Software: Labels or instructions are provided when content requires user input
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Does not support Software: Supports	Electronic Docs: Text to speech will read the manual in order, only if not interrupted Software: While the order of items are read/shown in a seemingly strange order, they are consistent throughout each page
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Not Applicable Software: Not Applicable	Electronic Docs: Not a feature of the electronic docs Software: Not a feature of the software

Table 2: Success Criteria, Level AA

Notes: Web: Product does not interface with the corporate website

Authoring Tool: product is not an authoring tool

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	Electronic Docs: Not Applicable Software: Not Applicable	Electronic Docs: Not a Feature of the electronic docs Software: Not a feature of the software

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Not Applicable Software: Not Applicable	Electronic Docs: Not a Feature of the electronic docs Software: Not Applicable
<u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Software: Supports	Electronic Docs: Software: Uses dark mode with white text on a black background
<u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Supports Software: Does Not Support	Electronic Docs: Can be resized to 200% without loss of functionality Software: Text cannot be resized
<u>1.4.5 Images of Text</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Partially Supports Software: Not Applicable	Electronic Docs: PDF Manual uses several images of text that cannot be edited or adjusted Software: Not a feature of the software
<u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Electronic Docs: Supports	Electronic Docs: support.datadog.com employs a search bar and lists links underneath appropriate headings
<u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: Revised Section 508	Electronic Docs: Supports Software: Supports	Electronic Docs: Electronic docs use headings and labels appropriately Software: Software use headings and labels appropriately

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Supports Software: Supports	Electronic Docs: A border is placed around the focus area on support.datalocker.com Software: A border is placed around the focus area. Dashed borders are placed around focus areas that require user interaction (checkbox, etc.)
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Not Applicable Software: Supports	Electronic Docs: Not a Feature of the electronic docs Software: Language selection is the only area with other, optional languages and the text is the name of the language in that language
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Electronic Docs: Supports	Electronic Docs: Navigational links are consistent throughout support.datalocker.com
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Electronic Docs: Supports	Electronic Docs: Identification is consistent throughout support.datalocker.com
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Electronic Docs: Supports Software: Supports	Electronic Docs: Using the search bar at support.datalocker.com will show relevant results with keywords highlighted Software: Resetting a password incorrectly, the user will be shown the password requirements to fix it

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p>	<p>Electronic Docs: Not a Feature of the electronic docs</p> <p>Software: Not a feature of the software</p>

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	No visual setup required
302.2 With Limited Vision	Supports	No visual setup required
302.3 Without Perception of Color	Does Not Support	Status Indicator lights use different colors to indicate the status of the product
302.4 Without Hearing	Supports	Product does not use audio
302.5 With Limited Hearing	Supports	Product does not use audio
302.6 Without Speech	Supports	Product does not use verbal commands
302.7 With Limited Manipulation	Supports	Product can be operated with minimal manipulation.
302.8 With Limited Reach and Strength	Supports	Product can be operated with minimal manipulation.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Product does not require language, cognitive, or learning abilities to use

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality		
<i>402.1 General</i>		
<i>402.2 Speech-Output Enabled</i>		
402.2.1 Information Displayed On-Screen	Not Applicable	Not a feature of the product
402.2.2 Transactional Outputs	Not Applicable	Not a feature of the product
402.2.3 Speech Delivery Type and Coordination	Not Applicable	Not a feature of the product

Criteria	Conformance Level	Remarks and Explanations
402.2.4 User Control	Not Applicable	Not a feature of the product
402.2.5 Braille Instructions	Not Applicable	Not a feature of the product
402.3 Volume		
402.3.1 Private Listening	Not Applicable	Not a feature of the product
402.3.2 Non-private Listening	Not Applicable	Not a feature of the product
402.4 Characters on Display Screens	Not Applicable	Not a feature of the product
402.5 Characters on Variable Message Signs	Not Applicable	Not a feature of the product
403 Biometrics		
403.1 General	Not Applicable	Not a feature of the product
404 Preservation of Information Provided for Accessibility		
404.1 General	Not Applicable	Not a feature of the product
405 Privacy		
405.1 General	Not Applicable	Not a feature of the product
406 Standard Connections		
406.1 General	Supports	USB Connection
407 Operable Parts		
407.2 Contrast	Not Applicable	Not a feature of the product
407.3 Input Controls		
407.3.1 Tactilely Discernible	Not Applicable	Not a feature of the product
407.3.2 Alphabetic Keys	Not Applicable	Not a feature of the product
407.3.3 Numeric Keys	Not Applicable	Not a feature of the product
407.4 Key Repeat	Not Applicable	Not a feature of the product
407.5 Timed Response	Not Applicable	Not a feature of the product
407.6 Operation	Supports	Product can be operated using one hand or finger with less than 5lbs of pressure
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	Not a feature of the product
407.8 Reach Height and Depth		
407.8.1 Vertical Reference Plane	Not Applicable	Not a stationary ICT
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	Not a stationary ICT
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	Not a stationary ICT
407.8.2 Side Reach	Not Applicable	Not a stationary ICT
407.8.2.1 Unobstructed Side Reach	Not Applicable	Not a stationary ICT

Criteria	Conformance Level	Remarks and Explanations
407.8.2.2 Obstructed Side Reach	Not Applicable	Not a stationary ICT
407.8.3 Forward Reach	Not Applicable	Not a stationary ICT
407.8.3.1 Unobstructed Forward Reach	Not Applicable	Not a stationary ICT
407.8.3.2 Obstructed Forward Reach	Not Applicable	Not a stationary ICT
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	Not a stationary ICT
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	Not a stationary ICT
<u>408 Display Screens</u>		
408.2 Visibility	Not Applicable	Not a stationary ICT
408.3 Flashing	Not Applicable	Not a stationary ICT
<u>409 Status Indicators</u>		
409.1 General	Partially Supports	Status indicator light is discernible visually but not by touch or sound
<u>410 Color Coding</u>		
410.1 General	Does Not Support	Status indicator lights are the only indication of the status on the physical product
<u>411 Audible Signals</u>		
411.1 General	Not Applicable	Not a feature of the product
<u>412 ICT with Two-Way Voice Communication</u>		
<u>412.2 Volume Gain</u>		
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	Not a feature of the product
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	Not a feature of the product
<u>412.3 Interference Reduction and Magnetic Coupling</u>		
412.3.1 Wireless Handsets	Not Applicable	Not a feature of the product
412.3.2 Wireline Handsets	Not Applicable	Not a feature of the product
412.4 Digital Encoding of Speech	Not Applicable	Not a feature of the product
412.5 Real-Time Text Functionality	Not Applicable	Not a feature of the product
412.6 Caller ID	Not Applicable	Not a feature of the product
412.7 Video Communication	Not Applicable	Not a feature of the product
<u>412.8 Legacy TTY Support</u>		
412.8.1 TTY Connectability	Not Applicable	Not a feature of the product
412.8.2 Voice and Hearing Carry Over	Not Applicable	Not a feature of the product

Criteria	Conformance Level	Remarks and Explanations
412.8.3 Signal Compatibility	Not Applicable	Not a feature of the product
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	Not a feature of the product
<u>413 Closed Caption Processing Technologies</u>		
413.1.1 Decoding and Display of Closed Captions	Not Applicable	Not a feature of the product
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	Not a feature of the product
<u>414 Audio Description Processing Technologies</u>		
414.1.1 Digital Television Tuners	Not Applicable	Not a feature of the product
414.1.2 Other ICT	Not Applicable	Not a feature of the product
<u>415 User Controls for Captions and Audio Descriptions</u>		
415.1.1 Caption Controls	Not Applicable	Not a feature of the product
415.1.2 Audio Description Controls	Not Applicable	Not a feature of the product

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<u>502 Interoperability with Assistive Technology</u>		
502.2.1 User Control of Accessibility Features	Supports	Users have screen reader and keyboard navigation support as stated in the manual
502.2.2 No Disruption of Accessibility Features	Supports	Software does not disrupt accessibility features
<u>502.3 Accessibility Services</u>		
502.3.1 Object Information	Partially supports	Some descriptive text, including device information, is not read by the screen reader
502.3.2 Modification of Object Information	Supports	User settings can be made and altered using a keyboard
502.3.3 Row, Column, and Headers	Not Applicable	Not a feature of the software
502.3.4 Values	Supports	Values are programmatically determinable
502.3.5 Modification of Values	Supports	User settings can be made and altered using a keyboard

Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	Supports	Labels are programmatically determinable
502.3.7 Hierarchical Relationships	Not Applicable	There are no hierarchical relationships
502.3.8 Text	Partially Supports	Some descriptive text, including device information, is not read by the screen reader
502.3.9 Modification of Text	Supports	Text can be set using assistive technology
502.3.10 List of Actions	Supports	Actions are programmatically determinable
502.3.11 Actions on Objects	Supports	Actions can be executed using assistive technology (keyboard)
502.3.12 Focus Cursor	Supports	Focus is tracked using a border around the focus area
502.3.13 Modification of Focus Cursor	Supports	Focus area can be modified using assistive technology
502.3.14 Event Notification	Does Not Support	Notification of events is shown via pop-up but the screen reader cannot read it
502.4 Platform Accessibility Features	Supports	Sticky keys function normally on software
<u>503 Applications</u>		
503.2 User Preferences	Does Not Support	User cannot change colors, contrast, font type or style within the software
503.3 Alternative User Interfaces	Not Applicable	Not a feature of the software
<i>503.4 User Controls for Captions and Audio Description</i>		
503.4.1 Caption Controls	Not Applicable	Not a feature of the software
503.4.2 Audio Description Controls	Not Applicable	Not a feature of the software
<u>504 Authoring Tools</u>		
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Not an authoring tool
504.2.2 PDF Export	Not Applicable	Not an authoring tool
504.3 Prompts	Not Applicable	Not an authoring tool
504.4 Templates	Not Applicable	Not an authoring tool

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Supports	Manual states accessibility features
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Support documents are exclusively electronic
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Does Not Support	support.datalocker.com does not show any information regarding accessibility features
603.3 Accommodation of Communication Needs	Supports	Support phone number and online ticket creation options are available for support