

# DataLocker Accessibility Conformance Report

## Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

**Name of Product/Version:** DL4-500GB-FE, DL4-1TB-FE, DL4-2TB-FE, DL4-SSD-1TB-FE, DL4-SSD-2TB-FE, DL4-SSD-4TB-FE, DL4-SSD-7.6TB-FE, DL4-SSD-15.3TB-FE

**Report Date:** June 29, 2023

**Product Description:** DataLocker DL4 FIPS Edition (FE) Encrypted Hard Drive

**Contact Information:** [channel@datalocker.com](mailto:channel@datalocker.com)

**Evaluation Methods Used:** Testing is based on knowledge of general product functionality

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline                                       | Included In Report                                |
|--|---|
| <a href="#">Web Content Accessibility Guidelines 2.0</a> | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |

| Standard/Guideline  | Included In Report |
|---|--------------------|
| <a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a> | (Yes)              |

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes: Web: Product does not interface with the corporate website

Authoring Tool: product is not an authoring tool

| Criteria  | Conformance Level   | Remarks and Explanations   |
|---|---|--|
| <b><u>1.1.1 Non-text Content</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                                     | Electronic Docs: Partially Supports<br>Software: Supports   | Electronic Docs: Non-text content within the PDF manual was unlabeled and/or skipped over using text to speech.<br>Software: All non text content has a text alternative |
| <b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>              | Electronic Docs: Not Applicable<br>Software: Not Applicable | Electronic Docs: Not a feature of the electronic docs<br>Software: Not a feature of the software   |
| <b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                               | Electronic Docs: Not Applicable<br>Software: Not Applicable | Electronic Docs: Not a feature of the electronic docs<br>Software: Not a feature of the software   |
| <b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Electronic Docs: Not Applicable<br>Software: Not Applicable | Electronic Docs: Not a feature of the electronic docs<br>Software: Not a feature of the software   |
| <b><u>1.3.1 Info and Relationships</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>   | Electronic Docs: Not Applicable<br>Software: Supports       | Electronic Docs: Not a feature of the electronic docs<br>Software: labels are used for checkboxes and other input areas  |

| Criteria   | Conformance Level   | Remarks and Explanations  |
|--|---|---|
| <ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |   |   |
| <b><u>1.3.2 Meaningful Sequence</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>     | Electronic Docs: Does Not Support<br>Software: Does Not Support | Electronic Docs: Commands listed for entry in terminal for Linux are read as words instead of by letter using text to speech. They are not understandable.<br>Software: The order of items presented using the keyboard to navigate and using text to speech seems random |
| <b><u>1.3.3 Sensory Characteristics</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Electronic Docs: Supports<br>Software: Supports                 | Electronic Docs: Electronic documents do not rely on sensory characteristics<br>Software: Software does not rely on sensory characteristics   |
| <b><u>1.4.1 Use of Color</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>            | Electronic Docs: Supports<br>Software: Supports                 | Electronic Docs: Color is not used as the only visual means of conveying information<br>Software: Color is not used as the only visual means of conveying information   |
| <b><u>1.4.2 Audio Control</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>           | Electronic Docs: Not Applicable<br>Software: Not Applicable     | Electronic Docs: Not a feature of the electronic docs<br>Software: Not a feature of the software  |
| <b><u>2.1.1 Keyboard</u></b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                | Electronic Docs: Supports<br>Software: Supports                 | Electronic Docs: All functionality of the content is operable through a keyboard interface<br>Software: All functionality of the content is operable through a keyboard interface   |
| <b><u>2.1.2 No Keyboard Trap</u></b> (Level A)<br>Also applies to:   | Electronic Docs: Supports<br>Software: Supports                 | Electronic Docs: User is not trapped using a keyboard interface   |

| Criteria  | Conformance Level   | Remarks and Explanations  |
|---|---|---|
| Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |   | Software: User is not trapped using a keyboard interface  |
| <u>2.2.1 Timing Adjustable</u> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   | Electronic Docs: Not Applicable<br>Software: Partially Supports | Electronic Docs: Not a feature of the electronic docs<br>Software: Device time-out has an adjustable time limit, but may be managed by an administrator and therefore unusable. |
| <u>2.2.2 Pause, Stop, Hide</u> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   | Electronic Docs: Not Applicable<br>Software: Not Applicable     | Electronic Docs: Not a feature of the electronic docs<br>Software: Not a feature of the software  |
| <u>2.3.1 Three Flashes or Below Threshold</u> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  | Electronic Docs: Not Applicable<br>Software: Not Applicable     | Electronic Docs: Not a feature of the electronic docs<br>Software: Not a feature of the software  |
| <u>2.4.1 Bypass Blocks</u> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Electronic Docs: Does Not Support                               | Electronic Docs: Users must tab through each article listed under each heading on support.datalocker.com without skipping by heading.   |
| <u>2.4.2 Page Titled</u> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   | Electronic Docs: Supports<br>Software: Supports                 | Electronic Docs: support.datalocker.com is titled as DataLocker Support<br>Software: Pages are titled appropriately   |

| Criteria  | Conformance Level   | Remarks and Explanations  |
|---|---|---|
| <b>2.4.3 Focus Order</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>               | Electronic Docs: Partially Supports<br>Software: Does Not Support | Electronic Docs: Text to speech reads PDF manual unless interrupted, then it skips around in an unreasonable manner. Support.datalocker.com works well<br>Software: Keyboard navigation skips around in a random order                      |
| <b>2.4.4 Link Purpose (In Context)</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Electronic Docs: Supports<br>Software: Supports                   | Electronic Docs: The purpose of each link can be determined from the link text<br>Software: The purpose of each link can be determined from the link text   |
| <b>3.1.1 Language of Page</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>          | Electronic Docs: Supports<br>Software: Supports                   | Electronic Docs: The default human language of each Web page can be programmatically determined.<br>Software: The default human language of each Web page can be programmatically determined and changed by the user                        |
| <b>3.2.1 On Focus</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                  | Electronic Docs: Not Applicable<br>Software: Partially Supports   | Electronic Docs: Not a feature of the electronic docs<br>Software: Changing the language preference using the keyboard changes the language on all the software before the drop down menu is closed or the language is officially selected. |
| <b>3.2.2 On Input</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                  | Electronic Docs: Not Applicable<br>Software: Partially Supports   | Electronic Docs: Not a feature of the electronic docs<br>Software: Changing the language preference using the keyboard changes the language on all the software before the drop down menu is closed or the language is officially selected. |
| <b>3.3.1 Error Identification</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>  | Electronic Docs: Not Applicable<br>Software: Supports             | Electronic Docs: Not a feature of the electronic docs<br>Software: Users are advised of errors via text, such as password requirements when changing a password   |

| Criteria   | Conformance Level   | Remarks and Explanations   |
|--|---|--|
| <ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |   |  |
| <b>3.3.2 Labels or Instructions</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Electronic Docs: Supports<br>Software: Supports                 | Electronic Docs: Labels or instructions are provided when content requires user input (search bar)<br>Software: Labels or instructions are provided when content requires user input |
| <b>4.1.1 Parsing</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                | Electronic Docs: Does not support<br>Software: Does Not Support | Electronic Docs: Text to speech will read the manual in order, only if not interrupted<br>Software: Screen reader focus jumps around randomly in no clear order                      |
| <b>4.1.2 Name, Role, Value</b> (Level A)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>      | Electronic Docs: Not Applicable<br>Software: Not Applicable     | Electronic Docs: Not a feature of the electronic docs<br>Software: Not a feature of the software   |

## Table 2: Success Criteria, Level AA

Notes: Web: Product does not interface with the corporate website

Authoring Tool: product is not an authoring tool

| Criteria   | Conformance Level   | Remarks and Explanations   |
|--|---|--|
| <b>1.2.4 Captions (Live)</b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul> | Electronic Docs: Not Applicable<br>Software: Not Applicable | Electronic Docs: Not a Feature of the electronic docs<br>Software: Not a feature of the software |

| Criteria  | Conformance Level   | Remarks and Explanations   |
|---|---|--|
| <ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>  |   |  |
| <b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   | Electronic Docs: Not Applicable<br>Software: Not Applicable     | Electronic Docs: Not a Feature of the electronic docs<br>Software: Not Applicable  |
| <b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  | Electronic Docs:<br>Software: Supports                          | Electronic Docs:<br>Software: Uses dark mode with white text on a black background   |
| <b><u>1.4.4 Resize text</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   | Electronic Docs: Supports<br>Software: Does Not Support         | Electronic Docs: Can be resized to 200% without loss of functionality<br>Software: Text cannot be resized                            |
| <b><u>1.4.5 Images of Text</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  | Electronic Docs: Partially Supports<br>Software: Not Applicable | Electronic Docs: PDF Manual uses several images of text that cannot be edited or adjusted<br>Software: Not a feature of the software |
| <b><u>2.4.5 Multiple Ways</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Electronic Docs: Supports                                       | Electronic Docs: support.datadog.com employs a search bar and lists links underneath appropriate headings                            |
| <b><u>2.4.6 Headings and Labels</u></b> (Level AA)<br>Also applies to:<br>Revised Section 508   | Electronic Docs: Supports<br>Software: Supports                 | Electronic Docs: Electronic docs use headings and labels appropriately<br>Software: Software use headings and labels appropriately   |



| Criteria   | Conformance Level                                     | Remarks and Explanations   |
|--|---|--|
| <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  |   |  |
| <b>2.4.7 Focus Visible</b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   | Electronic Docs: Supports<br>Software: Supports       | Electronic Docs: A border is placed around the focus area on support.datalocker.com<br>Software: A border is placed around the focus area. Dashed borders are placed around focus areas that require user interaction (checkbox, etc.) |
| <b>3.1.2 Language of Parts</b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   | Electronic Docs: Not Applicable<br>Software: Supports | Electronic Docs: Not a Feature of the electronic docs<br>Software: Language selection is the only area with other, optional languages and the text is the name of the language in that language  |
| <b>3.2.3 Consistent Navigation</b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>     | Electronic Docs: Supports                             | Electronic Docs: Navigational links are consistent throughout support.datalocker.com   |
| <b>3.2.4 Consistent Identification</b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Electronic Docs: Supports                             | Electronic Docs: Identification is consistent throughout support.datalocker.com  |
| <b>3.3.3 Error Suggestion</b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  | Electronic Docs: Supports<br>Software: Supports       | Electronic Docs: Using the search bar at support.datalocker.com will show relevant results with keywords highlighted<br>Software: Resetting a password incorrectly, the user will be shown the password requirements to fix it         |

| Criteria   | Conformance Level  | Remarks and Explanations  |
|--|--|---|
| <p><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> | <p>Electronic Docs: Not a Feature of the electronic docs</p> <p>Software: Not a feature of the software</p> |

# Revised Section 508 Report

Notes:

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--------------------|--|
| 302.1 Without Vision   | Does Not Support   | Visual setup required on physical product  |
| 302.2 With Limited Vision                                      | Supports           | Options are discernible, contrast is good, and brightness is adjustable                  |
| 302.3 Without Perception of Color                              | Supports           | Perception of color not required to use product  |
| 302.4 Without Hearing  | Supports           | Product does not use audio   |
| 302.5 With Limited Hearing                                     | Supports           | Product does not use audio   |
| 302.6 Without Speech   | Supports           | Product does not use verbal commands   |
| 302.7 With Limited Manipulation                                | Partially supports | Product can be operated with one hand or finger, however, keys require accuracy to press |
| 302.8 With Limited Reach and Strength                          | Supports           | Product can be operated with one hand or finger  |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Does Not Support   | Product requires reading, password creation, and entry                                   |

## Chapter 4: [Hardware](#)

Notes:

| Criteria                                 | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| <a href="#">402 Closed Functionality</a> |                   |                          |
| <i>402.1 General</i>                     |                   |                          |
| <i>402.2 Speech-Output Enabled</i>       |                   |                          |

| Criteria  | Conformance Level  | Remarks and Explanations  |
|---|--------------------|---|
| 402.2.1 Information Displayed On-Screen                           | Does Not Support   | Display screen does not support speech output   |
| 402.2.2 Transactional Outputs                                     | Does Not Support   | Physical product does not support speech output   |
| 402.2.3 Speech Delivery Type and Coordination                     | Does Not Support   | Physical product does not support speech output   |
| 402.2.4 User Control  | Does Not Support   | Physical product does not support speech output   |
| 402.2.5 Braille Instructions                                      | Does Not Support   | All keys are displayed on the screen, no Braille characters   |
| <b>402.3 Volume</b>   |                    |   |
| 402.3.1 Private Listening   | Not Applicable     | Not a feature of the product  |
| 402.3.2 Non-private Listening                                     | Not Applicable     | Not a feature of the product  |
| 402.4 Characters on Display Screens                               | Partially Supports | Characters on display screen are smaller than 4.8mm but do contrast with background - light characters on dark background |
| 402.5 Characters on Variable Message Signs                        | Not Applicable     | Not a feature of the product  |
| <b>403 Biometrics</b>   |                    |   |
| 403.1 General   | Not Applicable     | Not a feature of the product  |
| <b>404 Preservation of Information Provided for Accessibility</b> |                    |   |
| 404.1 General   | Not Applicable     | Not a feature of the product  |
| <b>405 Privacy</b>  |                    |   |
| 405.1 General   | Not Applicable     | Not a feature of the product  |
| <b>406 Standard Connections</b>                                   |                    |   |
| 406.1 General   | Supports           | Standard USB connection   |
| <b>407 Operable Parts</b>   |                    |   |
| 407.2 Contrast  | Supports           | Contrast is white characters on a black background  |
| <b>407.3 Input Controls</b>                                       |                    |   |
| 407.3.1 Tactilely Discernible                                     | Does Not Support   | Keys are displayed on the screen and are not tactilely discernable  |

| Criteria   | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
| 407.3.2 Alphabetic Keys  | Does Not Support  | Alphabetic keys are displayed in a random order                                  |
| 407.3.3 Numeric Keys   | Does Not Support  | Numeric keys are displayed in a random order                                     |
| 407.4 Key Repeat   | Not Applicable    | Not a feature of the product   |
| 407.5 Timed Response   | Not Applicable    | Not a feature of the product   |
| 407.6 Operation  | Supports          | Product can be operated using one hand or finger with less than 5lbs of pressure |
| 407.7 Tickets, Fare Cards, and Keycards                                | Not Applicable    | Not a feature of the product   |
| <b>407.8 Reach Height and Depth</b>                                    |                   |  |
| 407.8.1 Vertical Reference Plane                                       | Not Applicable    | Not a stationary ICT   |
| 407.8.1.1 Vertical Plane for Side Reach                                | Not Applicable    | Not a stationary ICT   |
| 407.8.1.2 Vertical Plane for Forward Reach                             | Not Applicable    | Not a stationary ICT   |
| 407.8.2 Side Reach   | Not Applicable    | Not a stationary ICT   |
| 407.8.2.1 Unobstructed Side Reach                                      | Not Applicable    | Not a stationary ICT   |
| 407.8.2.2 Obstructed Side Reach  | Not Applicable    | Not a stationary ICT   |
| 407.8.3 Forward Reach  | Not Applicable    | Not a stationary ICT   |
| 407.8.3.1 Unobstructed Forward Reach                                   | Not Applicable    | Not a stationary ICT   |
| 407.8.3.2 Obstructed Forward Reach                                     | Not Applicable    | Not a stationary ICT   |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Not Applicable    | Not a stationary ICT   |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | Not Applicable    | Not a stationary ICT   |
| <b>408 Display Screens</b>   |                   |  |
| 408.2 Visibility   | Not Applicable    | Not a stationary ICT   |
| 408.3 Flashing   | Not Applicable    | Not a stationary ICT   |
| <b>409 Status Indicators</b>   |                   |  |
| 409.1 General  | Not Applicable    | Not a feature of the product   |
| <b>410 Color Coding</b>  |                   |  |
| 410.1 General  | Not Applicable    | Not a feature of the product   |
| <b>411 Audible Signals</b>   |                   |  |
| 411.1 General  | Not Applicable    | Not a feature of the product   |
| <b>412 ICT with Two-Way Voice Communication</b>                        |                   |  |
| <b>412.2 Volume Gain</b>   |                   |  |

| Criteria   | Conformance Level | Remarks and Explanations     |
|--|-------------------|------------------------------|
| 412.2.1 Volume Gain for Wireline Telephones                  | Not Applicable    | Not a feature of the product |
| 412.2.2 Volume Gain for Non-Wireline ICT                     | Not Applicable    | Not a feature of the product |
| <b>412.3 Interference Reduction and Magnetic Coupling</b>    |                   |                              |
| 412.3.1 Wireless Handsets                                    | Not Applicable    | Not a feature of the product |
| 412.3.2 Wireline Handsets                                    | Not Applicable    | Not a feature of the product |
| 412.4 Digital Encoding of Speech                             | Not Applicable    | Not a feature of the product |
| 412.5 Real-Time Text Functionality                           | Not Applicable    | Not a feature of the product |
| 412.6 Caller ID  | Not Applicable    | Not a feature of the product |
| 412.7 Video Communication                                    | Not Applicable    | Not a feature of the product |
| <b>412.8 Legacy TTY Support</b>                              |                   |                              |
| 412.8.1 TTY Connectability                                   | Not Applicable    | Not a feature of the product |
| 412.8.2 Voice and Hearing Carry Over                         | Not Applicable    | Not a feature of the product |
| 412.8.3 Signal Compatibility                                 | Not Applicable    | Not a feature of the product |
| 412.8.4 Voice Mail and Other Messaging Systems               | Not Applicable    | Not a feature of the product |
| <b>413 Closed Caption Processing Technologies</b>            |                   |                              |
| 413.1.1 Decoding and Display of Closed Captions              | Not Applicable    | Not a feature of the product |
| 413.1.2 Pass-Through of Closed Caption Data                  | Not Applicable    | Not a feature of the product |
| <b>414 Audio Description Processing Technologies</b>         |                   |                              |
| 414.1.1 Digital Television Tuners                            | Not Applicable    | Not a feature of the product |
| 414.1.2 Other ICT  | Not Applicable    | Not a feature of the product |
| <b>415 User Controls for Captions and Audio Descriptions</b> |                   |                              |
| 415.1.1 Caption Controls                                     | Not Applicable    | Not a feature of the product |
| 415.1.2 Audio Description Controls                           | Not Applicable    | Not a feature of the product |

## Chapter 5: [Software](#)

Notes:

| Criteria  | Conformance Level    | Remarks and Explanations  |
|---|----------------------|---|
| 501.1 Scope – Incorporation of WCAG 2.0 AA            | See WCAG 2.x section | See information in WCAG 2.x section                             |
| <b>502 Interoperability with Assistive Technology</b> |                      |   |
| 502.2.1 User Control of Accessibility Features        | Does Not Support     | Accessibility features are not listed in platform documentation |

| Criteria  | Conformance Level  | Remarks and Explanations  |
|---|--------------------|---|
| 502.2.2 No Disruption of Accessibility Features | Supports           | Software does not disrupt the use of a screen reader or keyboard navigation, although neither are listed in the documentation |
| <b>502.3 Accessibility Services</b>             |                    |   |
| 502.3.1 Object Information                      | Partially supports | Some descriptive text, including device information, is not read by the screen reader   |
| 502.3.2 Modification of Object Information      | Supports           | User settings can be made and altered using a keyboard  |
| 502.3.3 Row, Column, and Headers                | Not Applicable     | Not a feature of the software   |
| 502.3.4 Values                                  | Supports           | Values are programmatically determinable  |
| 502.3.5 Modification of Values                  | Supports           | User settings can be made and altered using a keyboard  |
| 502.3.6 Label Relationships                     | Supports           | Labels are programmatically determinable  |
| 502.3.7 Hierarchical Relationships              | Not Applicable     | There are no hierarchical relationships   |
| 502.3.8 Text                                    | Partially Supports | Some descriptive text, including device information, is not read by the screen reader   |
| 502.3.9 Modification of Text                    | Supports           | Text can be set using assistive technology  |
| 502.3.10 List of Actions                        | Supports           | Actions are programmatically determinable   |
| 502.3.11 Actions on Objects                     | Supports           | Actions can be executed using assistive technology (keyboard)   |
| 502.3.12 Focus Cursor                           | Supports           | Focus is tracked using a border around the focus area   |
| 502.3.13 Modification of Focus Cursor           | Supports           | Focus area can be modified using assistive technology   |
| 502.3.14 Event Notification                     | Does Not Support   | Notification of events is shown via pop-up but the screen reader cannot read it   |
| 502.4 Platform Accessibility Features           | Supports           | Sticky keys function normally on software   |
| <b>503 Applications</b>                         |                    |   |
| 503.2 User Preferences                          | Does Not Support   | User cannot change colors, contrast, font type or style within the software   |

| Criteria  | Conformance Level                    | Remarks and Explanations            |
|---|--------------------------------------|-------------------------------------|
| 503.3 Alternative User Interfaces   | Not Applicable                       | Not a feature of the software       |
| <b>503.4 User Controls for Captions and Audio Description</b>                       |                                      |                                     |
| 503.4.1 Caption Controls  | Not Applicable                       | Not a feature of the software       |
| 503.4.2 Audio Description Controls  | Not Applicable                       | Not a feature of the software       |
| <b>504 Authoring Tools</b>  |                                      |                                     |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)   | See <a href="#">WCAG 2.x</a> section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable                       | Not an authoring tool               |
| 504.2.2 PDF Export  | Not Applicable                       | Not an authoring tool               |
| 504.3 Prompts   | Not Applicable                       | Not an authoring tool               |
| 504.4 Templates   | Not Applicable                       | Not an authoring tool               |

## Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria   | Conformance Level                    | Remarks and Explanations  |
|--|--------------------------------------|---|
| <b>601.1 Scope</b>   |                                      |   |
| <b>602 Support Documentation</b>                                 |                                      |   |
| 602.2 Accessibility and Compatibility Features                   | Does Not Support                     | Manual does not state accessibility features  |
| 602.3 Electronic Support Documentation                           | See <a href="#">WCAG 2.x</a> section | See information in WCAG 2.x section   |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not Applicable                       | Support documents are exclusively electronic  |
| <b>603 Support Services</b>                                      |                                      |   |
| 603.2 Information on Accessibility and Compatibility Features    | Does Not Support                     | support.datalocker.com does not show any information regarding accessibility features |
| 603.3 Accommodation of Communication Needs                       | Supports                             | Support phone number and online ticket creation options are available for support     |